

***South Shore Boat Yard of Patchogue Inc.***

57 Patchogue St. Patchogue, N.Y. 11772

(631) 475-5196 Office

[southshoreboatyard@gmail.com](mailto:southshoreboatyard@gmail.com)

[southshoreboatyard.com](http://southshoreboatyard.com)

*Spring 2023*

**New Customers:** This mailing explains some of our services, pricing and policies. Feel free to call or stop by if you have any questions. We encourage you to visit our website, you will find additional information about our marina there.

**Hours of operation:** From January 1<sup>st</sup> through April 31<sup>st</sup> we are open Tuesdays through Saturdays from 8-4:30. From May 1<sup>st</sup> through November 1<sup>st</sup>, we are open 7 days per week from 8-4:30.

**Security:** Our security system consists of 32 infrared cameras with internet access, and a license plate reader at our south gate. We also have a yard man that lives on the property year-round. Our north gate is locked every night, regardless of the time of year. Our south gate is open from May 1<sup>st</sup> through October 15<sup>th</sup> all hours, and locked after dark from October 15<sup>th</sup> – May 1<sup>st</sup>. All customers will have access to the south gate combination, please call our office if you have any questions.

**Bottom Paint, Waxing and Detailing:** Please call our office to schedule these services, we will provide you with pricing specific to your boat.

**Spring Tune-ups & Service:** All service requests go through our office, please call us so we can generate a work order for you. If needed, we can put you in touch with our mechanic to answer your questions. Please visit our website (southshoreboatyard.com) to view our routine spring and fall maintenance price sheets.

**Upholstery and Fiberglass Shop:** We offer these services through two of our tenants, please call them direct if you want to schedule some work. Rodas Canvas 631-627-8788, and Bents Fiberglass Works 631-848-9853.

**Slip & Rack Service Prices:** Our River Front slips are priced @ \$108.00 per foot, Basin Slips are \$99.00 per foot, and Rack Service is \$81.00 per foot. Slip prices include water & electric. Prices are based on registered length.

**Rack Service:** Call us at least ½ hour prior to desired launch time, please be prompt on your arrival because we need the room for other launches. Last call is 4pm to request a launch for that day or evening. We set aside floating docks for those of you that need to come and go after business hours.

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### **Below are some of our marina policies**

**Contracts:** We require signed contracts from our slip customers, rack customers, and winter storage customers. When you receive your contract, please review the information we have entered, update if necessary, and promptly mail it back to us. This requirement is insurance driven, thank you.

**Credit Cards:** We accept payments from all major credit cards, but we pass on the 3% merchant service fees for all credit card transactions. We apologize for any inconvenience this may cause.

**Shore Power:** As in the past, we are asking you to use your air conditioning only when you are on board. Our slip prices include electric, but we need everyone's cooperation to keep our slip prices as low as we can.

**Power Washing:** Customers are not permitted to power wash their boat while on our property or in their slip. Thank you in advance for your cooperation

**Using yard electric while boat is blocked up:** Feel free to plug into any available outlets on the property, but please unplug your boat before you leave. *We do not allow the use of heaters of any type, at any time.* This is to minimize the possibility of an accidental fire, which would be devastating with so many boats in close proximity.

**Fuel Delivery:** Direct Marine Fuel will be delivering gas and diesel again this year. Their office number is 631-467-2145 if you would like to ask them about their services. There is also a fuel dock near the mouth of the river, directly across from the Davis Park ferry terminal. Please note, there can be no fueling of boats using portable jugs, as this can be a safety liability and a DEC issue.

**Outside Contractors:** There may be circumstances where some of you might need to bring in an outside contractor to perform a service we do not offer. This is usually allowed, but the contractor must call our office prior to coming on the property. ***There will be no exceptions.*** We reserve the right to not allow any other mechanics, detailers, or shrink wrap contractors on our property.

**Reminder:** Should there be any reason that you need to reach us after hours, please call the office number 631-475-5196. All calls are forwarded to Bills cell phone, if he is unable to answer, please leave a message and he will return your call shortly. We also monitor our emails.

We look forward to serving you this season and want to thank you for your continued support.

Regards,

Bill, Mae & Staff